

WHAT WE ARE DOING TO KEEP EVERYONE SAFE

GUEST INFORMATION

PalmerSport resumed on Saturday 11 July, in line with government guidelines, after an extended period of closure. A day at Bedford Autodrome will feel a little different to before, but the changes we've introduced are intended to be both practical and convenient for our guests, whilst providing reassurance that we're doing everything we can to keep you safe. These operational measures may evolve with changes to government guidance – if there are changes before your event we will send you an updated information document.

The key points to note are as follows:

- Helmets will be sanitised using an Ozone sanitising unit prior to every event
- Guests will be given their own helmet to use exclusively all day
- Each guest will be provided with a new balaclava and gloves that can either be kept or disposed of at the end of the event
- You will be expected to wear a face covering indoors, except when seated at a table to eat or drink, or if you are medically exempt
- Closed top cars will be fitted with a clear screen separating the instructor and guest
- Balaclavas, a full face helmet and gloves will be worn by the instructor and the guest at all times when inside vehicles (except Land Rovers, where guests and instructors will wear a face covering and gloves)
- Sanitising stations will be available in all hospitality areas
- Cars will be thoroughly wiped down before every guest swap-over
- Teams will be run in groups of no more than six guests, in line with current government guidance

The following summary explains the new hygiene and safety measures we are introducing. Many of these measures will be familiar and have already become the 'new normal'.

BEFORE ARRIVAL

- Guests will be able to pre-register and sign the event indemnity online before arriving, allowing us to minimise direct contact
- Guests must not attend if they are displaying any symptoms associated with COVID-19 or are required to self-isolate
- All guests and spectators should bring their own face coverings to the venue. Balaclavas are acceptable as long as the mouth and nose are covered

ON ARRIVAL

- Signage will be in place for vehicle parking arrangements
- We are obliged to record contact details of all drivers and any non-participating spectators for NHS Test and Trace
- Guests will be asked to use hand sanitiser upon entering any building
- Members of staff at the venue entrance and reception areas may be wearing appropriate PPE, considering whether there is another physical barrier (e.g. a screen) between them and guests
- For those guests that have not completed the online registration, printed indemnities will be available with pens sanitised after each use
- Guests will be shown straight to their table with no need to queue to sign on
- Guests' names will be clearly marked on the tables
- Timing wristbands will be placed on the appropriate place setting

MAINTAINING SOCIAL DISTANCING AND GUEST SAFETY

- Capacity in all suites will be reduced to enable social distancing
- Tables will be rearranged, with fewer guests per each six-foot round table
- A 'no handshake' policy will be in operation between staff and guests
- All hospitality suites and washrooms are equipped with hand washing facilities, with hand sanitiser readily available across all activities

RESTAURANTS AND FOOD SERVERIES

- Tables, handles and other touchpoints will be sanitised regularly
- Sachets will replace open condiments on tables
- Individual bottles of water will be available at the tables
- Tea and coffee will be served from a refreshment station
- There will be no sharing of food (bread baskets, afternoon tea etc.)
- All meals will be served by catering staff at tables or behind screens
- All members of Kitchen and Front of House staff will be wearing appropriate PPE, including face masks and gloves
- Guests will be expected to wear a face covering except when seated at a table to eat or drink, or if they are medically exempt

TOILETS

- We will be deploying enhanced cleaning measures and disinfecting high-frequency touch points such as flush handles
- Sanitising sprays will be available so that visitors can take their own extra precautions too, if they wish

HYGIENE AND CLEANING

- Enhanced cleaning measures will be introduced to disinfect high-frequency touch points across the venue, such as vending machines and door handles
- Sanitising sprays and wipes will be on hand so that guests can take their own extra precautions too, if they wish
- Guests will notice blue Health and Safety signs in all key locations reminding them to wash hands and use sanitiser regularly
- Helmets will be sanitised each day using an Ozone sanitising unit. These will be clearly marked with a sticker to show the date and time this was carried out
- Guests will have exclusive use of their own helmet all day
- F3000 single seater race suits will be disinfected after each use
- Each guest will be provided with a new balaclava and gloves that can either be kept or disposed of at the end of the event
- The Renault Clios, BMW M2s and Land Rovers will all be fitted with a clear perspex screen to separate the instructor and guests
- Balaclavas, a full face helmet and gloves will be worn by the instructor and the guest at all times when inside vehicles (except Land Rovers, where guests and instructors will wear a face covering and gloves)
- Instructors will thoroughly wipe down vehicles in-between guests
- Staff will be following additional procedures to keep guests safe and stay safe themselves